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Portfolio management under capital market frictions: a grey clustering approach



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Abstract

International portfolio management is influenced by the existence of "frictions", factors or events that interfere with trade, which are linked in financial literature to marketspecific factors, such as available information, restrictions, investor protection, or market liquidity. Given the wide variety of factors that can be included in these categories, scientific studies typically focus on a reduced number of indicators at a time in order to offer an in depth analysis of their impact. We offer a consolidated view of the perspectives observed in financial literature by proposing a novel index for market frictions that includes all these four components and rank fifteen post-communist East European capital markets based on their index values. We then constructed various scenarios by assuming different levels of importance for the criteria used in index construction. By employing grey clustering analysis, we cluster these capital markets into three categories-strongly recommended, recommended with some reserve, and not recommended—based on the importance given by the decision maker to these factors. The results show that some of the studied markets are in the same cluster, irrespective of the chosen scenario. The only market always included in the "strongly recommended" category is Hungary, indicating that it is a good investment option for international participants. Bulgaria and Slovakia are always regarded as "recommended with reserve" markets, whereas the Republic of Moldova is part of the "not recommended" category. The other markets show a degree of variability that can be explained by different investor perspectives. This study contributes to the existing literature by combining the advantages of grey clustering and portfolio analysis. Investors can use this approach during the decision-making process related to their investments.

Keywords: Grey clustering, Market frictions index, Information, Regulation, Investor protection, Liquidity, Portfolio management, Post-communist East European capital markets, Efficient market hypothesis

Introduction

Many studies in finance are closely intertwined with the efficient market hypothesis (EMH). Notably, these studies are divided into those that support the hypothesis, as exemplified by Fama (1991, 1998), and those that challenge it, as demonstrated by the works of Shiller (1980) and De Bondt and Thaler (1985). This dichotomy in approaches extends across both developed and emerging markets (Lim and Brooks 2011).



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The aforementioned studies assess the informational efficiency of financial markets, particularly in terms of an investor's capacity to achieve systematic abnormal returns. As Fama (1991) highlights, various analytical tools and techniques have been developed to achieve this objective, including those related to return predictability, event studies, and the consideration of private information. These avenues have been explored in diverse contexts to elucidate the mechanisms by which systematic abnormal returns can be generated (Lo 2004, 2005; Lim and Brooks 2011).

However, it is important to recognize that market frictions can influence the attainment of systematic abnormal earnings. Factors such as transaction fees, taxation, trading restrictions, etc. (Dragotă and Mitrică 2004) play a pivotal role in shaping the landscape of portfolio management and, in turn, determining the effective returns achieved through chosen investment strategies. The quality of the market can be significantly affected by the magnitude of these frictions as well (Grullon et al. 2015; Aitken et al. 2017; Comerton-Forde et al. 2018).

Within this framework, this study is distinctly centered on the influence of friction, which has repercussions on market efficiency. Specifically, it examines the organizational efficiency of capital markets. To accomplish this objective, we develop an index that encapsulates the various frictions capable of influencing investors' decision-making processes within the capital market.

Notably, an established body of financial literature yields numerous indices tailored to quantify the qualitative aspects of diverse financial landscapes (La Porta et al. 1998; Pistor et al. 2000; Djankov et al. 2008). These indices serve as invaluable tools for offering a consolidated overview of the financial phenomena under scrutiny. It is plausible that the necessity for such indices arose in response to the ongoing global proliferation of information, which can be attributed, at least in part, to technological advancements achieved in recent decades (McAfee and Brynjolfsson 2012; Chen and Zhang 2014).

The concept of information overload (Eppler and Mengis 2004) is not novel in the literature, and it poses a significant challenge to the decision-making process. The sheer volume and velocity of new data can bewilder individuals, particularly investors, in the financial realm, making the task of discerning relevant information more arduous (Jacoby 1977).

When the influx of information surpasses an investor's processing capacity, investors may resort to indiscriminately disregarding a substantial portion of it (Herbig and Kramer 1994; Sparrow 1999). Consequently, an excessive amount of information can result in a decelerated decision-making process (Jacoby 1984) or even erroneous choices (Malhotra 1982).

The primary research question addressed in this study pertains to the extent to which frictions influence investors' trading activities. To this end, we introduce an index as a proxy for the absence of market friction (hereafter, Market Frictions Index—MFI) from the perspective of individual investors. This index comprises four key components, each of which can also be considered a standalone index: (i) accessibility of information, (ii) absence of trading restrictions, (iii) safeguards for protecting investors' wealth, and (iv) market liquidity. The proposed index serves to consolidate a multitude of perspectives drawn from the financial literature, an aspect that has not been done before, enabling a quantification of the impact of various "frictions" on the

decision-making processes within the capital market, as demonstrated by Liew et al. (2022) and Merl et al. (2022). Our study bridges this gap in the literature by offering a comprehensive overview of the diverse frictions examined within the financial domain. These indices are estimated for 14 post-communist East European capital markets: Bosnia–Herzegovina, Bulgaria, Croatia, Czechia, Estonia, Hungary, Latvia, Lithuania, the Republic of Moldova, Poland, Romania, Serbia, Slovakia, and Slovenia, based on their conditions offered in 2012. This year was chosen because it represents a period when the economic environment was hostile (as seen in the low and even negative levels of the gross domestic product [GDP] growth rate); thus, it is a period when the conditions offered by the market participants and the legal framework could have been modified in such a way to attract much-needed investors. These countries have also been studied in numerous articles related to the EMH, such as by Dragotă and Țilică (2014), but with varying results. We propose an explanation based on the different market conditions that characterize the 14 markets.

Our index can be useful to both academic researchers and portfolio management professionals. In the recent literature, portfolio management is approached considering the particularities of different classes of investors. Following the same train of thought, our study is conducted from the perspective of a class of small investors, that is, investors with relatively low budgets. Thus, the differences between small and institutional investors may be important. For example, trading fees, one of the factors considered in this study, have an important impact on the trading decisions of small investors as opposed to those of large investors, for whom these costs might be negligible.

The second research question of the study is "Which capital market could be the investor's choice for trading, assuming various levels of significance given to the different market frictions?" In this context, the objective of our study was to provide a recommendation, using grey clustering, for splitting these post-communist East-European capital markets into three clusters, based on the components of the market frictions index: (A) recommended without reserve; (B) recommended with some reserve; (C) not recommended. Grey clustering can be successfully applied to this type of analysis, as it is flexible and provides adequate information in the context of small databases (Liu et al. 2022c; Delcea and Cotfas 2023). This methodology, applied to the components of the market friction index, also contributes to the existing literature on portfolio management decisions.

A range of scenarios has been meticulously examined to emulate real-life decisionmaking situations and accommodate various types of decision-makers. The findings underscore that the recommendations offered to decision-makers are contingent on the weight assigned to distinct factors, including the availability of information, market restrictions, investor protection, and market liquidity. For instance, Hungary stands out as the sole market that is consistently recommended without reservations across all considered scenarios.

Similarly, Estonia, Latvia, and Lithuania typically receive favorable recommendations without reservations in most scenarios, with the exception of cases in which the decision-maker's primary concern centers on market liquidity. Similarly, Czechia, Poland, and Romania are generally highly recommended although investor protection is emerging as a criterion that occasionally presents challenges.

Conversely, the markets in Bosnia and Herzegovina exhibit heightened sensitivity to friction, particularly the Sarajevo market, resulting in their frequent inclusion in the "not recommended" cluster across various scenarios. Similarly, the market in the Republic of Moldova consistently garners a "not recommended" status for investment in all scenarios, primarily due to the pronounced level of friction associated with it.

The remainder of this paper is organized as follows. "Literature review" section presents the theoretical background of the study. "Methodology" section describes the methodology and "Data" section describes the database. The results are presented and discussed in "Results" section. "Robustness check" section presents the results of the robustness tests. The final section concludes the paper and discusses some limitations and directions for future research.

Literature review

In this section, we present the theoretical groundwork of our study. Initially, we address fundamental concepts related to market efficiency within the context of the EMH. Subsequently, we delve into the theoretical foundations essential for developing the market friction index. Finally, we provide a comprehensive literature review of the principles of grey clustering.

Organizational market efficiency in the context of the EMH

The EMH is still a cornerstone in financial economics (Fama 1991, 1998). Theoretically, when investors act in an efficient market, they can invest their available financial resources in investment projects (including financial assets) at a price that reflects the available information (Fama 1970). Over time, numerous studies has challenged the EMH, such as De Bondt and Thaler (1985) and Shiller (1980); however, the theory also has strong proponents, such as Fama (1998).

Fama (1970) states the following as sufficient conditions for a market to be efficient: (i) the absence of transaction costs in trading securities, (ii) the costless availability of information (for all participants), and (iii) a homogeneous understanding of the current information's implications on the current price and the distribution of the future prices for each security. He also states that these conditions are sufficient but not necessary. However, even if they are not mandatory, they are potential sources of market inefficiency, and their study is "the major goal of the empirical work in this area" (Fama 1970). In this study, we focused on the first two conditions as the starting points for constructing our index.¹

Using this reasoning as a basis, we constructed an informational market efficiency index to reflect the degree to which a market is affected by friction. The lower the impact of these factors, the higher is the level of efficiency, leading to a higher index level (e.g., 100–a perfectly efficient market, 0–a completely inefficient market). This study focuses

¹ The existence of a fair market value (which can be different from the price) is often assumed by practitioners (see, for instance, the appraisers), but the concept is very difficult to quantify given that value is a disputable concept [thousands of years old debates can be linked to this concept; see Xenophon (362BC)]. However, the degree to which the price is affected by noise (De Long et al. 1989) and frictions (DeGennaro and Robotti 2007) can be an indicator of the possible deviation of the price from the fair market value.

on the presence of friction in the market (higher values for *MFI* signify lower presence of market friction).

One of the most studied frictions is the available information (Fama 1970, 1991; Grossman and Stiglitz 1976). Asymmetrical information can cause inefficiency because one class of investors (with the same abilities as others) can earn systematic abnormal earnings. Sometimes, information is available but at a very high cost. For instance, information on stock exchanges can be provided for free (a prerequisite for market efficiency) or at a prohibitive cost. The same class of frictions can include the (lack of) liquidity in the market, presence of taxes and trading fees, ownership concentration, and restrictions regarding the access of foreign investors in the market.²

The existence of friction has proven to have significant implications. For example, Avdiu and Gruhle (2022) show that frictions related to information access can explain the presence of financial contagion among independent markets because costly information can influence investors to group countries and trade accordingly. Moreover, emerging markets have a higher probability of developing this contagion channel because they offer lower incentives to investors to demand country-specific information than do developed markets.

The proposed friction index (*MFI*), constructed based on the considerations previously presented, can be used as a partial proxy for the market's level of organizational efficiency, as presented in the next section.

Indexes for market frictions

The financial literature proposes different indices for measuring the quality of the financial environment in different contexts. The anti-self-dealing index (Djankov et al. 2008) and anti-director rights (La Porta et al. 1997) are extensively used to quantify minority shareholders' protection in an international context. Similarly, creditor rights are usually proxied using the index proposed by La Porta et al. (1998). Indices can provide a synthetic perspective on the analyzed issue.

The list of market conditions that impede investors from reacting to newly available market information is extensive, as shown by Karolyi (2015). We follow a decision-making philosophy from the investor perspective. Their objectives can sometimes differ considerably from those of the other main players in capital markets, such as issuers of financial assets, the government, brokers, and stock exchanges.

Typically, individuals opt to become investors in markets that offer convenient access to the financial assets they find appealing, while also providing a safeguard for their investments. The pivotal role they play cannot be understood, as they are instrumental in maintaining market liquidity by functioning as both buyers (from either the primary issuer or the secondary market) and sellers in the secondary market. To effectively carry out this role, investors must have access to a wealth of pertinent information encompassing details about the legal framework, trading regulations, available assets, and so on (Yildiz 2021).

² These restrictions can be related to each type of investor that could be discriminated on the market.

Issuers are driven to secure funds from the market at minimal cost to facilitate their operations. To achieve this, they must attract investors by promoting the assets they offer. However, a well-crafted advertising strategy alone may not suffice for informed investors. These astute investors prioritize issuer quality; hence, they meticulously scrutinize financial statements and other relevant issuer-related information to gauge growth prospects. These assessments significantly influence their decisions to include specific assets in their portfolios. Consequently, financial assets issued by high-quality entities tend to experience heightened market demand from informed investors (Yildiz 2021; Khlifi 2021).

Stock exchanges and brokers share the common goal of cultivating a liquid market characterized by a high volume of substantial transactions. This liquidity is conducive to revenue generation through trading fees and various registration and management charges. Furthermore, a robust level of market liquidity has the potential to pique the interests of a broader spectrum of investors, whether local or foreign, thereby enhancing trading activities. To facilitate this, stock exchanges and brokers are motivated to provide comprehensive and pertinent information and occasionally extend their analytical support. Such efforts aim to attract potential buyers and sellers, and create an environment that fosters robust market participation (Lesmond 2005).

The government is keen on gaining substantial tax revenue to support its proposed initiatives and objectives. One of the most effective approaches to achieve this goal is to establish a symbiotic fiscal and legal framework that fosters a conducive economic environment in general, and the trading process in particular. This can be realized by establishing an attractive tax regime, formulating a legal framework that safeguards investors' wealth and earnings, and eliminating legal constraints that may prevent certain investors from entering the market. By cultivating an attractive and competitive environment, the government can increase its tax revenue by drawing from capital gains taxes paid by investors and income taxes levied on issuers and other financial entities. The greater the number of prosperous participants in the market, the higher is the volume of taxes collected. Consequently, investors' experiences are intrinsically tied to the economic and fiscal landscape shaped by the government, necessitating access to timely information on any legal modifications pertaining to these determinations (Dasilas and Grose 2019).

The information made available by financial asset issuers, the government, brokers, and stock exchanges is of paramount significance in investors' decision-making processes when choosing the most suitable stock exchange. For instance, Yildiz (2021) shows that higher information asymmetry leads to significantly different portfolios created by foreign and domestic investors, with the former choosing firms with higher market performance. Thus, the first component of our index (I_1) quantifies market quality from this perspective (Table 1).

Market restrictions also influence investors. For instance, the absence of specific markets and constraints on foreign investors can prevent certain individuals from implementing their preferred trading strategies. Merl et al. (2022) investigated the impact of market interventions or restrictions on investor behavior. They found that informed traders increase their market activity in the absence of restrictions, thus reducing mispricing and market spreads. Thus, the second component (I_2) investigates the existence of such restrictions.

	Index component	Definition	Related literature
I ₁	Available information	Does the investor have access to enough relevant information (regarding the stock market, the fiscal policy, etc.)?	Bushee et al. (2020), Avdiu and Gruhle (2022)
I ₂	Restrictions	Is the investor able to trade at least some of the securities he wants on different markets (missing markets, foreign inves- tor restrictions, etc.)?	Yildiz (2021), Merl et al. (2022)
I ₃	Protection	Is there some respect for the investor and their wealth (corporate governance, enforcement of the law, protection of investors, levels of fees, taxes, etc.)?	Klapper and Love (2004), Zhang et al. (2022)
I ₄	Liquidity	Does the capital market liquidity allow for trades, in accordance with portfolio management objectives?	Lesmond (2005), Karolyi (2015)

Table 1	Components o	f the proposec	d market frictions index
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Investors are also affected by several factors, including the fiscal burden, which encompasses the level of taxation and fees imposed on the capital market. In addition, corporate governance regulations, the efficacy of legal enforcement, and the extent of protection offered to minority shareholders and/or creditors play pivotal roles. For example, the effectiveness of legal enforcement and fiscal burden serve as signals to investors regarding the safety and degree of consideration extended by the state within the market's legal framework. Indeed, the market value of a company decreases due to agency problems between controlling and minority shareholders (Lefort and Walker 2007). Thus, a higher level of shareholder protection is required. Hence, the third component (I_3) considers aspects related to investor protection.

Even when market conditions are favorable, as determined by the results of the preceding three components, an investor may remain hesitant to engage in trading in this market. This hesitation may stem from the unavailability of the opportunity to capitalize on these favorable conditions because of the inadequate liquidity of the desired assets. Thus, the fourth MFI component (I_4) accounts for liquidity issues in the market.

Based on these considerations, the frictions that influence the market can be clustered into four main categories (as listed in Table 1). These factors can be considered the four main components of the proposed index. Some factors can be considered as criteria for more than one component of our index. For instance, Klapper and Love (2004) showed that market valuation is highly correlated with firm-level corporate governance, which, in turn, becomes more effective in environments with high levels of access to asymmetric information and weak legal systems.

These four categories of factors encompass the criteria investors employ in their decision-making processes. Although the inclusion of specific criteria within a particular component may be a subject of debate, informed investors should consider them to varying degrees when making investment decisions. To actively participate in a market, an investor must find a set of conditions that are concurrently met; there should be an ample amount of publicly available information to form an accurate perception of the market; the country's legal framework should provide adequate safeguards for the investor's wealth; the market should exhibit sufficient liquidity to support the type of trading strategy the investor is seeking; and the conditions, whether legal or otherwise, should

not be so restrictive as to deter the investor from entering the market and trading the preferred type of financial asset. However, the level considered "satisfactory" can vary depending on the individual conducting the assessment.

Literature review on grey clustering

Grey systems theory has been used on a large scale in both theoretical and practical applications and it works in an environment with a high level of uncertainty (Liu and Lin 2011; Liu et al. 2017). Among the elements of novelty brought about by the grey systems theory and the methods offered as a tool for solving various problems, grey clustering represents one of the major instruments that can be used for the proper classification of the analyzed objects into clusters based on various evaluation rules (Xie et al. 2019). As grey systems theory offers good results when only a small amount of data is available, it has been the first choice of many researchers interested in solving problems in various research fields (Delcea 2015). Owing to its advantages over time, grey systems theory has been used in various economic research areas (Shi et al. 2020; Nguyen et al. 2020; Jalali and Heidari 2020; Yu et al. 2021). To prove the advantages of grey clustering in a series of applications, we provide a brief literature review with a focus on papers written in the economic field.

In economics, grey clustering has been successfully applied in the development of a model designed to represent the goals of the family enterprises' successors (Więcek-Janka et al. 2020). Więcek-Janka et al. (2020), for instance, confirm that the proposed model can effectively predict the successors able to work in high-level positions within the family businesses.

As for portfolio selection, Hsu (2014) considers four risk indicators and a series of financial ratios to evaluate the performance of 62 companies from the optoelectronic domain. Using the analysis as a basis, Hsu divided the companies into three main categories—low-risk, moderate-risk, and high-risk—and extracted the most important indicators that could affect the financial health of the considered companies. Hsu concluded that the proposed approach can be successfully used by investors and creditors to evaluate the companies' financial and operating performance (Hsu 2014).

Other applications include, but are not limited to: selection of key technology projects of international cooperation (Xie 2014), evaluation of regional innovation (Yuan et al. 2013), evaluation of investment risk decisions of overseas energy projects (Ke et al. 2012), measuring resilience barriers in manufacturing supply chains (Rajesh 2018), evaluation of the risk of agricultural drought disaster (Luo et al. 2020), evaluation of tourism development areas (Tang and Xie 2019), and evaluation of corporate sustainability (Karimi and Hojati 2021).

The reader can further consider Dong et al. (2018) for a comprehensive overview of the applications of grey clustering and the works of Xie et al. (2019), Liu and Lin (2011), Su and Xie (2018), and Liu et al. (2015) for practical examples accompanied by step-by-step explanations on solving such problems when dealing with grey clustering.

Liu et al. (2020) opened up new research directions in grey systems theory, whereas Tao et al. (2022) provide a bibliometric analysis of grey systems theory in engineering. Liu et al.'s (2022b) study also highlights the advances made in the grey systems theory in science and engineering; the authors used the ISI Web of Science database and identified



Fig. 1 Steps involved in the analysis

774 papers containing the "grey cluster" word combination and 557 papers containing the "grey clustering" word combination when analyzing a time-frame equal to 38 years, 1982–2020. Using a shorter timeframe of 10 years, 2011–2021, Hu and Liu (2022) discussed papers featuring grey systems theory in sustainable development research, demonstrating that grey clustering is among the most used methods from grey systems theory.

Methodology

In the first part of this section, we describe the construction of the market friction index. Next, we discuss the grey clustering method. With the values of the whitenization weight functions for each metric and cluster, the stock exchanges of the 15 post-communist East European countries are further analyzed in the next section. The steps needed to achieve the results of the grey cluster analysis and the division of the considered stock exchanges into the three categories are depicted in Fig. 1.

Construction of the market frictions index

The purpose of *MFI* is to consider factors that can affect the integration of information into prices. In other words, it considers the market conditions that impede investors

from reacting to newly available information on the market. The four major components of the index are listed in Table 1. The financial literature has developed some requirements for measuring market quality. The third columns of Tables 2, 3, 4 and 5 provide examples of these studies. For each component of the index, a set of criteria is defined with the purpose of determining the level of the index for each market, accounting for the "frictions." These criteria represent a set of minimal requirements that should be considered when evaluating the level of friction in a market. Based on the information available to the informed person who makes the evaluation, other aspects can be considered based on personal considerations (e.g., environmental, social, and corporate governance issues). An advantage of this methodology is that it can be tailored for each investor; investors can include other specific conditions in the construction of the index.

The values of each component in Table 1 vary from one country to another based on market conditions. If a country has more than one stock exchange, the level of the index components may vary from one exchange to another.³ We now present the construction of each of the components of the MFI index ("Available information (I_1)"–"Liquidity on the market (I_4)" sections).

Available information (I_1)

Reliable (not too costly) information is crucial for integrating information into prices. In emerging countries, the level of information made available by markets often fluctuates, and it is not difficult to imagine why this creates confusing situations for investors.

Therefore, we create a proxy for the information available in a market at a certain point by constructing a transparency index (TI). It is calculated for each stock exchange by determining whether important information is provided through its website. For instance, Anghel et al. (2020) show that stock exchange schedule changes impact the methodology used for calculating intraday returns (see I_{1SE} for the third criterion). We also consider whether other crucial information is publicly available (taxation levels, fees used in the capital market, presence of restrictions for foreign or domestic investors, etc.). At this point, it is important if the majority of the public has access to information, and not if it presents a favorable situation for traders.

The quality of the market decreases if the access to publicly available information diminishes. Therefore, a higher TI leads to a higher market friction index. The criteria for this index were classified into five groups based on the institution to which it is linked: stock exchange, financial asset issuer, state, recognized intermediaries, and others (see "Indexes for market frictions" section). Table 2 summarizes the criteria used for each group.

For most criteria, if information is provided on the stock exchange's website, the market is awarded one point; it is awarded zero points otherwise. An exception is the group of criteria in which the supplier is an issuer of financial assets (I_{1Is}). For these, we analyzed the information present on the website of each company and awarded one point if the information was presented there and zero otherwise. Based on this analysis, the

 $[\]frac{3}{3}$ The only exception is the third component, the one regarding the level of investors' protection, which remains constant for all stock exchanges from the same country at a particular moment in time. This happens because the component is determined based on the general conditions offered in the country and the legal framework it developed, not on some characteristics specific to the stock exchange.

Component	Supplier of information	Considered criteria	Relevant literature
I _{1SE}	The stock exchange	Does the stock exchange (SE) impose a minimum level of trans- parency for its issuers (financial statements), and does it post them on the site?	Khlifi (2021)
		Is the SE website available on the internet in at least one interna- tional language?	Khlifi (2021)
		Is the SE schedule posted?	Anghel et al. (2020)
		Are the rules and regulations of the SE posted?	Watanabe (2001)
		Does the SE provide information about the market indices?	Pedraza et al. (2020)
		Does the SE provide informa- tion about its issuers (quotes, dividend policy, shareholding structure, etc.)?	Khlifi (2021)
		Does the SE provide informa- tion about the acknowledged intermediaries?	Khwaja and Mian(2005), Atanasov et al. (2015)
		Does the SE provide information about initial public offerings (IPO)?	Bushee et al. (2020), Huang et al. (2022)
		Does the SE suggest a corporate governance code for issuers to apply?	Bhagat and Bolton (2008), Aparicio and Kim (2022)
I _{1Is}	The issuers	Does the company provide infor- mation about its strategy?	Demirkan and Demirkan (2014), Yang et al. (2023)
		Does the company provide information about its financial indicators?	Khlifi (2021)
		Does the company provide an annual report?	Khlifi (2021)
		Does the company provide information about its corporate governance?	Klapper and Love (2004), Bhagat and Bolton (2008), Aparicio and Kim (2022)
l _{1St}	The state	Does the state provide access to the legislation for the capital market?	Watanabe (2001), Merl et al. (2022) Liu et al. (2022a)
		Does the state provide access to the legislation for the level of taxation?	Dasilas and Grose (2019)
		Does the state provide access to the legislation for the legal restriction for investors?	Kim and Yi (2015), Yildiz (2021)
l _{1In}	Intermediaries	ls the method of contact for at least 5 known intermediaries known?	Khwaja and Mian (2005), Atanasov et. al. (2015)
		ls the level of trading fees for at least 5 known intermediaries known?	Khwaja and Mian (2005), Atanasov et al. (2015)
I _{1Ot}	Other	Is the exchange rate of the local currency against an international one known?	Sakemoto (2019)
		Are all this information on the same website of the SE?	Avdiu and Gruhle (2022)

Table 2 Components of the transparency index (I_1)

value of the index for a market is between 0 and 1 and represents the percentage of issuers that offer the information analyzed. Only issuers from the first category of the stock exchange are included in the analysis because they must fulfill certain requirements to be considered the most liquid and transparent.

It would be considerably easier for a potential investor to analyze a market if all the information was provided on the same trustworthy Internet site, namely, a stock exchange. If this is the case, one point is added to the index value, and thus, the TI will increase.

Even if the level of publicly available information is sufficiently high, it is not guaranteed that a person will choose to trade in the market. Some information may make the investor avoid trading. The following index components (I_2 , I_3 and I_4) include some of the most common reasons for this decision.

Restrictions of the market (I_2)

This component studies the restrictions present in the market, whether directed toward certain groups of people or certain financial assets. Table 3 lists the criteria used to construct the indices.

The first are legal restrictions related directly to the activity of stock markets, starting with the preferential treatment of domestic investors by preventing foreign investors' access to the market.

Additionally, this component analyzes the diversity of financial assets traded in the market. If certain types of securities are missing from the capital market, potential investors will be unable to trade them. Thus, the trading strategies available to investors are restricted and may even lead to the investors not being able to trade in that market if they have a preference only for these missing financial assets. The types of securities considered to form a complete capital market are stocks, derivatives, foreign exchange, bonds, and T-bills.

Type of restriction	Considered criteria	Relevant literature
Legal restrictions	Are there any legal restrictions for for for for for for any legal restrictions for foreign investors on the market?	Kim and Yi (2015), Yildiz (2021)
Methodological restrictions	Does the SE allow for short selling?	Maggi and Fantazzini (2012), Jiang et al. (2022), Merl et al. (2022),
	Does the regulation of the SE limit the daily variation of a stock's quote?	Sirin and Erten (2022)
	Are there any foreign titles on the market?	Ghadhab (2019), Yu and Luu (2021)
Missing markets	Is it possible to trade stocks on the market?	Fang et al. (2021), Yildiz (2021), Liew et al. (2022)
	ls it possible to trade derivatives on the market?	Watanabe (2001)
	Is there a foreign exchange market present?	Liew et al. (2022)
	Is it possible to trade bonds on the market?	Liew et al. (2022)
	Is it possible to trade T-bills on the market?	Fang et al. (2021), Huang et al. (2022)

Similarly, the trading methodology can impose restrictions that may prevent certain individuals from entering the market. In this context, the analysis considers factors such as the feasibility of engaging in short selling, restrictions on the daily fluctuation range of stock quotes, and the availability of foreign securities in the market. Although some of these measures, such as limiting a stock's daily price fluctuations, are implemented to safeguard investors by constraining their potential losses on a given day, the presence or absence of these methodological aspects can also limit investors' choices within that market.

Although these are not the only possible restrictions, they are considered important because they affect a high percentage of existing investors and/or markets. For each restriction present in the market, the index takes the value of 0, and in the absence of the restriction, it takes the value of 1.

Protection of investors (I_3)

The third component of the index (I_3) analyzes information concerning the safety level offered to investors. Table 4 presents the details of this component. It includes issues related to the general conditions offered in the market (I_{3Mk}) , the legal protection of the investor (I_{3IP}) , and the fiscal and monetary protection of investors' wealth (I_{3Tx}) .

Component	Investors' protection	Considered criteria	Formula	Relevant literature
I _{3Mk}	General conditions on the market	What is the level of the crime rate in the country?	1-level _i /max level	Gaviria (2002), Mohan (2021)
		What is the level of cor- ruption in the country?	level _i /max level	Gaviria (2002), Fisman and Svensson (2007), Mohan (2021)
		Is there a civil war in the country?	0 or 1	Appel and Loyle (2012)
		Does the legal frame- work allow local inves- tors to invest in foreign markets?	0 or 1	Ghadhab (2019), Yu and Luu (2021)
I _{3IP}	Legal protection of the investor	What is the level of legal protection offered to shareholders?	level _i /max level	La Porta et al. (2002), Klapper and Love (2004), Lefort and Walker (2007), Dasilas and Grose (2019)
		What is the level of legal protection offered to creditors?	level _i /max level	La Porta et al. (1998)
l _{3Tx}	Fiscal and monetary protection	What is the level of the capital gains tax?	1-level _i /max level	Fisman and Svensson (2007), Aparicio and Kim (2022)
		What is the level of the income tax?	1-level _i /max level	Aparicio and Kim (2022)
		Does the stock exchange impose a fee to access the informa- tion on its Internet site?	0 or 1	Avdiu and Gruhle (2022)

Table 4 Criteria for the third component of the index (I_3)

Level_i represents the level of the indicator for country i; the maximum level represents the maximum level of the indicator observed for all analyzed countries

The legal protection of shareholders and creditors is determined based on the index proposed by Pistor et al. (2000). I_{3IP} was constructed by comparing the level of protection offered in a country (according to the Pistor index) with the maximum level observed in the database. If the protection offered in a country is closer to the maximum level, the level of this index is higher. A similar perspective was used for the following criteria.

A high level of dividends and capital gains taxation or transaction costs can limit or block the number of transactions. Furthermore, Fisman and Svensson (2007) proved that a rise in the rate of taxation or corruption leads to a decrease of a firm's growth (Fisman and Svensson 2007). Thus, a high level of taxation in a market will make it unattractive to potential investors compared with other markets.

For these factors, the analysis is presented as a comparison of all markets included in the research. Presumably, a lower level of taxation leads to higher protection of investors' earnings from a certain market. Thus, the market with the lowest taxation included in the analysis registered the highest index value for this factor (closest to 1). The market with the highest taxation registers a value of zero based on the formula in Table 4. The taxation levels, both for capital gains and income, were provided by www.kpmg.com.

In addition, we analyze the cost of the information provided by the stock exchange, because paying a fee leads to a reduction in investor returns. Thus, one point was given to stock exchanges that did not impose such a fee and zero to those that did.

Another important factor is investors' personal safety (Appel and Loyle 2012). If they do not feel safe, there is a high probability that investors will decide against sending their capital to the market. Moreover, a country's lack of political and/or economic stability increases the risk associated with issuers from the local capital market.

Therefore, another group of factors was added to the analysis, which was concerned with the general conditions offered in a country. We consider four issues: the presence of war in the country, the restricted activity of domestic traders, wherein they were prevented from investing in other foreign markets, the annual crime rate, and perceived corruption level. For the first factor, the value of the index is 1 if no war affects the market and 0 otherwise. Similarly, if domestic traders are prevented from investing in foreign markets by legislation, the index takes the value of 0, and 1 otherwise. The level that is considered acceptable for the last two issues is subjective, but it can be assumed that a lower crime rate and corruption are positive aspects. Therefore, for these two factors, the index takes values between 0 and 1 based on the level recorded by these factors in the analyzed country compared with the other countries included in the analysis.

The development of corporate governance codes shows investors that stock exchanges are willing to provide mechanisms for protecting their wealth. The implementation of corporate governance codes proves to investors that companies are willing to maintain transparent and equitable relationships with their stakeholders. Thus, they can better protect their investments by interacting with the company management. However, corporate governance codes are already included in the first component of the index. Hence, it was not included in this component to avoid evaluating the same information twice.

Considered criteria	Formula	Relevant literature
What is the number of listed companies?	Level _i /max level	Karolyi (2015)
What is the value of market capitalization (% of GDP)?	Level _i /max level	Karolyi (2015)
What is the average daily traded amount?	Level _i /max level	Petersen and Plenborg (2006)
What is the average daily number of transactions?	Level _i /max level	Todorova and Souček (2014)

Tab	le 5	Criteria f	or th	he '	fourt	h com	ponent of	t	he i	nd	ex ((I_)
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Level_i represents the level of the indicator for market i; the maximum level represents the maximum level of the indicator observed for all analyzed markets

Table 4 presents the criteria included in this component of the index, and the formula used to determine their values. Each takes values between 0 and 1, with 1 suggesting a high level of protection for investors' wealth and 0 a low level of protection.

Liquidity on the market (I_4)

The final category of the index analyzes investors' possibility of trading the securities they want at an opportune moment. Liquidity is defined and measured in financial literature in many ways. For instance, Chordia et al. (2008) measure illiquidity in the market using indicators such as order imbalances and ask-bid spread. However, these indicators are specific to analyses conducted on individual titles and high-frequency trading (Apergis et al. 2015; Switzer and Picard 2016). When discussing the liquidity of a market, the indicators change because they cover the entire market. Bernstein (1987) discusses some inherent problems that appear when determining the liquidity of a market and the existing debates on the usefulness of some proxies. According to Lesmond (2005), it is difficult to offer a unique definition and estimation method for liquidity because it can be connected to different firm-specific properties (e.g., bid-ask spread) or market-level development (e.g., trading volume); however, liquidity-generated costs vary significantly between markets, with higher levels linked to countries with weak political and legal institutions.

Different indicators can be chosen as proxies for market liquidity, given the perspective of the analysis (market viewed as a whole and analyzed for low-frequency data annually): the average volume of transactions per day, the average number of transactions per day, the number of traded companies (% of the number of listed companies), market capitalization, etc. In this study, the following indicators were considered: the number of listed companies in a market (also used by Karolyi (2015) as a market capacity indicator), market capitalization (% of GDP) (also used by Karolyi (2015) as a market capacity indicator), average daily volume of transactions, average daily number of transactions, and average daily traded amount.⁴

Although most investors would agree that they want to invest in markets with high liquidity, it is difficult to determine an acceptable level for any liquidity indicator. Thus, we chose to determine the level of this component by comparing it with the other markets included in the analysis in a manner similar to those previously presented.

If the market liquidity is low, there is lower chance of trading at the desired moment. Therefore, we consider that an increase in liquidity leads to an increase in market

⁴ Karolyi (2015, p. 53) uses turnover, measured as the value of traded shares divided by market capitalization. The author states that "it is not a direct measure of liquidity, but high turnover is expected to signal lower transaction costs."

quality. The criteria considered are presented in Table 5, along with the formula used to determine them. The values range from 0 to 1; a level closer to 1 signifies higher market liquidity.

Construction of the whitenization weight functions for grey clustering

Let us now consider the construction of the whitenization weight functions (Li et al. 2012; Liu et al. 2017; Luo and Huihui 2019), which will help us conduct the grey clustering analysis. We also present the specific values determined for our case, that is, the selected post-communist East European capital markets.

As Liu et al. (2017) mentioned, grey clustering based on whitenization weight functions is more suitable for problems with poor information. When employing the clustering method, particularly when determining the possibility functions, the values of the turning points can be established by considering the objects to be clustered based on similar objects that can be found in the system and are not necessarily involved in the clustering process (Liu et al. 2017). Therefore, when establishing the form of the whitenization weight functions, there is a certain degree of subjectivity, which is mainly related to the experience of experts. This concept was reiterated by Mi et al. (2012) and Xie et al. (2019) in their paper.

In this study, we used the linear whitenization weight function, as it is the most commonly employed type of whitenization weight function in the papers published in the literature (Liu and Forrest 2011; Qiu et al. 2015; Liu et al. 2017; Liu and Yang 2017; Mustajib et al. 2021). We have considered only one instance of data that has been extracted; hence, we assume that the linear whitenization weight functions better fit the considered situation. In the case where the dynamicity of the considered metrics could have been extracted in real time, one could have opted for the grey nonlinear clustering approach, as Mi et al. (2012) did in the case of a trustworthy software evaluation.

General aspects

Consider *n* objects to be clustered according to *m* cluster criteria into *s* grey classes. The grey clustering method, through which the observed values of the *i*th object at the *j*th criterion are classified into the *k*th grey class, with i = 1, 2, ..., n, j = 1, 2, ..., m, and k = 1, ..., s is performed as suggested by Li et al. (2012) and Liu et al. (2017).

The whitenization weight function of the *k*th subclass of the *j*-criterion class, denoted as $f_j^k(\cdot)$, can take various forms as discussed in the following (Li et al. 2012; Liu et al. 2017). If the whitenization weight function takes a typical form, as shown in Fig. 2, the function can be written as

$$f_{j}^{k}(x) = \begin{cases} 0, & x \notin \left[x_{j}^{k}(1), x_{j}^{k}(4)\right] \\ \frac{x - x_{j}^{k}(1)}{x_{j}^{k}(2) - x_{j}^{k}(1)}, & x \in \left[x_{j}^{k}(1), x_{j}^{k}(2)\right] \\ 1, & x \in \left[x_{j}^{k}(2), x_{j}^{k}(3)\right] \\ \frac{x_{j}^{k}(4) - x}{x_{j}^{k}(4) - x_{j}^{k}(3)} & x \in \left[x_{j}^{k}(3), x_{j}^{k}(4)\right] \end{cases}$$
(1)



Fig. 2 Typical form for the whitenization weight function

where $x_j^k(1)$, $x_j^k(2)$, $x_j^k(3)$ and $x_j^k(4)$ represent the turning points of the function $f_j^k(\cdot)$. When the value of x increases between $x_j^k(1)$ and $x_j^k(2)$, the probability that the object is classified as belonging to the current cluster increases. In the case in which x is between $x_j^k(2)$ and $x_j^k(3)$, the value of the function is 1; thus, the object has the maximum chance of being assigned to the current cluster. Finally, when the value of x varies between $x_j^k(3)$ and $x_j^k(4)$, the probability of the object being assigned to the current cluster gradually.

Depending on the presence or absence of certain turning points, different variants of the function $f_i^k(\cdot)$ are possible (Liu et al., 2017; Li et al. 2012):

• Whitenization weight function of the lower measure (Fig. 3):

$$f_{j}^{k}(x) = \begin{cases} 0, & x \notin \left[0, x_{j}^{k}(4)\right] \\ 1, & x \in \left[0, x_{j}^{k}(3)\right] \\ \frac{x_{j}^{k}(4) - x}{x_{j}^{k}(4) - x_{j}^{k}(3)} & x \in \left[x_{j}^{k}(3), x_{j}^{k}(4)\right] \end{cases}$$
(2)

• Whitenization weight function of the upper measure (Fig. 4):

$$f_j^k(x) = \begin{cases} 0, & x < x_j^k(1) \\ \frac{x - x_j^k(1)}{x_j^k(2) - x_j^k(1)}, & x \in \left[x_j^k(1), x_j^k(2)\right] \\ 1, & x \ge x_j^k(2) \end{cases}$$
(3)

Another variant of the whitenization weight function is the whitenization weight function of the moderate measure, which is not presented in this paper because it has not been used to construct the functions. Readers may refer to prior literature for further information (Liu et al. 2017; Li et al. 2012).



Fig. 3 Whitenization weight function of the lower measure



Fig. 4 Whitenization weight function of the upper measure

Whitenization weight functions

The whitenization weight functions were built for each of the four indicators considered, as presented in Table 6. When determining the values of the turning points, we started with the values of the four metrics recorded for all markets in the analysis. In the following section, we describe how the values listed in Table 6 were obtained. For a better understanding, we have exemplified the values of the I₂ metrics. We chose this matrix as an example because the values recorded for I₂ (provided in Table 7) are integers, and the turning point values can be easily calculated.

For each of the four metrics, we first observed the lower and the upper limit when considering all 14 post-communist East European countries; these values represent the first and last turning points for the whitenization weight function of lower and upper measure, respectively. For example, in the case of I₂, the recorded values range from 3 to 9. Therefore, the first turning point for the lower measure function (f_2^3) is 3, whereas the last turning point for the upper measure function (f_2^1) is 9, as shown in Table 6. The remaining values for the lower and upper measurement functions (characterizing clusters A and C) were determined by dividing the interval between the higher and lower registered values into three equal parts, as we intended to form three clusters. Considering the case of I₂, the difference between the highest and lowest values was 6 (9 – 3 = 6).

This difference was multiplied by 0.33, which yielded 1.98. This was added to the lowest value (3), giving us 4.98, which was the second turning point of the f_2^3 function.

Proceeding in a similar manner, by multiplying the difference by 0.66 and adding it to the lowest value, 3, we obtain 6.96, which represents the lower turning point of the f_2^1 function. As the boundaries of the three whitenization weight functions through which an object is classified in a cluster based on a particular metric have been arbitrarily chosen, and as the final classification of the objects depends on four metrics, we created a function for cluster B by allowing it to slightly overlap the functions for clusters A and C. This decision is in line with the literature (Xie 2014; Guan et al. 2015; Dong et al. 2018). As Guan et al. (2015) state, in a clustering situation, one can encounter an overlap between two classes but never between three or more clusters. The area in which two classes overlap can be interpreted as a zone in which the value of the considered indicator might suggest that the object under investigation can belong to two classes at the same time. Knowing that the final clustering of an object is determined based on multiple criteria (not just one), the object is included at the end of the analysis in a single cluster based on its performance in relation to the other considered indicators. As a result, the first and fourth turning points for the whitenization weight function for Cluster B were determined by multiplying the difference found above by 0.23 and 0.76, respectively, and adding it to the smallest value. For f_2^2 , we have 6*0.23 + 3 = 4.38, and 6*0.76 + 3 = 7.56, respectively, as shown in Table 6.

To determine the values of the second and third turning points of the f_2^2 function, we divide the interval described by the first and fourth turning points of the f_2^2 function into equal parts. In the case of I₂, the length of the interval between the fourth and the first point is 7.56 - 4.38 = 3.18. By dividing the length into three equal parts, we obtained a value of 3.18/3 = 1.06. This value is added to the value of the first turning point of the f_2^2 (4.38) and we obtain 5.44, which is the value for the second turning point. Adding an more 1.06 to the second turning point, we obtain the value of the third turning point, that is, 6.50, as shown in Table 6. The same logic is used to determine the whitenization weight functions for the other three metrics.

Metric	Cluster	$f_j^k(\cdot)$
11	k=A	f_1^1 [16.96, 19, -, -]
	k = B	f ₁ ² [14.38, 15.24, 16.1, 17.56]
	k = C	$f_1^3[-, -, 13, 14.98]$
12	k = A	f_2^1 [6.96, 9, -, -]
	k = B	f_2^2 [4.38, 5.44, 6.5, 7.56]
	k = C	$f_2^3[-, -, 3, 4.98]$
13	k = A	f_3^1 [6.11, 7.67, -, -]
	k = B	$f_3^2[4.13, 4.94, 5.76, 6.57]$
	k = C	$f_3^3[-, -, 3.08, 4.59]$
14	k = A	f_4^1 [1.6, 2.32, -, -]
	k = B	f_4^2 [0.68, 1.05, 1.42, 1.80]
	<i>k</i> =C	$f_4^3[-,-,0.19,0.89]$

 Table 6
 Whitenization weight functions

	I ₁	I_2	I ₃	I_4	MFI		I ₁	I_2	I ₃	I ₄	MFI
Maximum value	20	9	9	4	42	Latvia	18.8	9	6.27	0.19	34.26
Bosnia1	15	6	3.86	0.92	25.78	Lithuania	18.69	9	6.47	0.31	34.47
Bosnia2	13	5	3.86	0.49	22.35	Republic of Moldova	13.75	3	4.11	0.21	21.07
Bulgaria	14.86	7	5.99	1.13	28.98	Poland	17.63	9	5.8	1.97	34.4
Croatia	16.4	9	6.41	1.26	33.07	Romania	19	9	5.88	1.74	35.62
Czechia	17.86	8	5.73	2.04	33.63	Serbia	18.25	7	3.08	1.64	29.97
Estonia	18.38	9	7.2	0.23	34.81	Slovakia	16.67	7	4.99	1.42	30.08
Hungary	18.64	9	6.23	2.32	36.19	Slovenia	16	7	7.67	1.14	31.81

Table 7 Results for the market frictions indexes (MFI) in 14 post-communist East European countries

The maximum values for each of the index components are given in italics, for comparison purposes

The values selected to construct the functions were determined based on the values presented above for each indicator. Three clusters were considered: cluster A (k=A) corresponds to the post-communist East European capital markets recommended without reserve; cluster B (k=B) comprises all the post-communist East European capital markets recommended with some reserve, whereas cluster C (k=C) contains all the post-communist East European capital markets not recommended according to the importance given to each of the metrics.

Data

The estimations of the indicators for the MFI are employed for 14 post-communist East European Countries: Bosnia–Herzegovina, Bulgaria, Croatia, Czechia, Estonia, Hungary, Latvia, Lithuania, the Republic of Moldova, Poland, Romania, Serbia, Slovakia, and Slovenia.⁵ In the case of Bosnia–Herzegovina, the country's stock exchanges Banja Luka (Bosnia1) and Sarajevo (Bosnia2) were analyzed.

Several indicators provided by different institutions were used to determine the levels of the indices. We started with the information provided by the stock exchange websites related to the daily values of the stock indices and stocks from the first tier, which are considered the most liquid. We also considered information concerning the regulation and organization of these capital markets, market members, and market liquidity. At the same time, we determined whether accessing the information required the payment of fees.⁶

The information provided by first-tier companies on their websites was investigated. Based on this information, the levels of component I_{1Is} were calculated. If the market organization did not provide this specific classification, we considered the companies included in the index of most liquid stocks. For example, in Poland, issuers were classified by stock exchange based on their market capitalization, not their liquidity. Hence, we consider companies that form the WIG 30 index, which contains "the 30 major and most liquid companies on the WSE Main List".⁷ In addition, the websites of the members

⁵ Albania was initially included in the analysis. However, due to lack of trading, its stock exchange was finally excluded from this study. In 2014, the Albanian stock exchange was closed.

 $^{^{6}\,}$ At the time of the analysis, most stock exchanges did not require a fee to provide the information considered in the index, with the exception of Poland, the Republic of Moldova, Serbia, and Slovakia.

⁷ https://www.gpw.pl/pub/GPW/files/PDF/indeksy/zmiana2/2017_12_30_WIG30_en.pdf.

recognized by the market were analyzed to determine whether they provided information concerning the level of the trading fee they used for specific transactions in the market. Both this analysis and an analysis of the websites of issuers from the first tier were conducted using the English versions of their sites. If not available, Google Translate was used to search for a series of keywords in the annual reports of issuers that were provided in their national language.

The World Bank Database provides a series of other indicators: the number of listed domestic companies in a market and GDP. The first indicator is considered in our analysis only if the website does not provide information about the total number (domestic and foreign) of listed companies. The GDP level is necessary to determine the percentage of market capitalization in the GDP. The indicators concerning the liquidity of the market were calculated in the same currency, the Euro, in a manner similar to those previously presented. We use currency exchange rate values provided by the European Central Bank (www.ecb.europa.eu).

Most information concerning market restrictions was obtained from regulations provided by stock exchanges. Data on legal restrictions imposed on foreign investors were obtained from reports provided by www.lexmundi.com/guidestodoingbusiness. The restrictions on national investors investing in international markets were determined through information provided by stock exchange sites. If missing, the conditions offered by the recognized market intermediaries for their services were analyzed. If these conditions do not include restrictions on national investors, we assume that there are no restrictions on the market.

To determine the third component of investor protection, we used a series of sources. The legal protection of shareholders and creditors was provided by the index of Pistor et al. (2000). The crime rate was determined using the United Nations Office on Drugs and Crime report, available at www.unodc.org/gsh/en/data.html. We used www.warsi ntheworld.com to determine whether the countries in our analysis were involved in war. The taxation levels for both capital gains and income were provided by reports at www. kpmg.com. Slovenia and the Republic of Moldova were not present at this site; therefore, we used data provided by www.taxerates.cc. The corruption level was derived from the results of the Corruption Perception Index provided by Transparency International, www.transparency.org/research/cpi.

We selected 2012 as the temporal reference point. This year proved to be problematic for the development of most countries in the analysis, as shown by the GDP growth in Fig. 5. After 2009, when the effects of the global crisis became visible, the markets seemed to recover. However, the growth rate in 2012 was lower than the average GDP growth rate for most of the countries (with the exception of Latvia) and negative in some cases. Therefore, choosing this year for the analysis was meant to help us observe market conditions at difficult but not catastrophic moments. It provides an image of capital markets' conditions to attract investors in times of high demand and low funding supply.

Results

This section presents the main results of the study. First, the level of the proposed index is presented. Second, we use grey clustering to rank the capital markets analyzed.



Fig. 5 GDP evolution for the selected countries in 2000–2020

Market friction indexes (MFI) in 14 post-communist East European countries

The results obtained for the 15 post-communist East European stock exchanges (14 countries with two stock exchanges in Bosnia and Herzegovina) in 2012 are presented in Table 7. The values of the index vary considerably between the analyzed markets, recording a minimum of 21.07 points (in the Republic of Moldova) and a maximum of 36.19 points (in Hungary). None of these markets work perfectly with no friction (the level of the index would have been 42 points if there was no friction). Thus, the organization and development of markets can be improved.

Our recommendation to an investor who decides to invest in East Europe is to also analyze these markets individually, not only as a group. This is because the results show that their conditions differ significantly, in accordance with the results of Dragotă and Țilică (2014).

An investor can rank these markets from the highest to the lowest level of the index and choose which markets offer sufficient conditions to invest in. Presumably, they will prefer those with a low friction level while avoiding those most affected by friction. However, additional information can be obtained through an analysis of the index's components, which could lead to different decisions depending on the specific demand of the investor (e.g., whether the investor is interested in buying foreign assets).

For example, based on the index, liquidity appears to be the factor that creates the most problems in the analyzed markets. Therefore, investors who decide to participate in the market should pay attention to the risk of having no counterparties when they want to sell. Some markets such as Hungary, Czechia, and Poland have higher levels of liquidity. These countries also recorded high values for other components, making them good candidates for international portfolios.

However, markets such as the Republic of Moldova, Estonia, Latvia, and Lithuania show an extremely low level of liquidity. The first has a small stock exchange with limited development. This can also be seen in the low index levels of the other components, particularly the transparency level. The last three markets are part of the NASDAQ OMX (https:// nasdaqbaltic.com) group of stock exchanges, leading to a similar level of transparency. Even if liquidity is reduced, based primarily on the small number of listed companies, the levels of the other components of the index appear to be satisfactory. Thus, the analysis based on the four components of our index is valuable in some cases and should be performed alongside the analysis of the total value of the index to observe the entire situation.

Because the analysis of the four components can provide important insights into the decision-making process, it should not be based solely on observing the obtained values. We recommend using a more objective econometric-based approach, such as the grey clustering method, which also allows us to include the specific demands of different investor categories (see "Grey clustering" section).

Grey clustering

Four main situations were considered and analyzed using the Modeling System of Grey Theory 6.0 software (Bo et al. 2011; Liu et al. 2017). For each situation, different importance was given to each of the four indices considered in the analysis, formally noted above as I_1-I_4 . The need to consider these situations is inspired by the economic situation in which different types of decision-makers can be encountered, who can rely more on some indicators and less on others while making their decisions. The form of the whitenization weight functions remained the same as that presented in Table 6, whereas the values of the weights changed accordingly for each considered case. The new values for the weights were provided as inputs in the Modeling System of Grey Theory software (version 6.0). The results of the selected scenarios are presented and discussed below.

Situation 1: equal importance given to the four considered indices

In this case, the weights for each of the four types of metrics—namely I_1 : available information; I_2 : restrictions of the market; I_3 : protection of investors and I_4 : liquidity on the market—are equal, each indicator contributing with a quarter to the result ($\eta_1 = \eta_2 = \eta_3 = \eta_4 = 0.25$). In this case, the investor relies on good results for all four indices, offering them equal importance when making decisions without supplementary requirements. The data in Table 8 were obtained based on grey clustering analysis.

Based on the grey clustering analysis, Cluster A, which corresponds to the post-communist East European capital markets recommended without reserve, is composed of seven stock exchanges. As a result, an investor interested in capital markets with good performance in all four indicators, I_1 – I_4 , can consider Cluster A as a potential capital market investment. An investor interested in having a more diversified portfolio among capital markets can also consider those listed in cluster B but with some reservation. Capital markets listed in Cluster C should be avoided by an investor who prefers all four indices to have similar ranking.

Cluster	Components
A	Czechia, Estonia, Hungary, Latvia, Lithuania, Poland, Romania
В	Bosnia1, Bulgaria, Croatia, Slovakia, Slovenia
C	Bosnia2, Republic of Moldova, Serbia

Table 8 Stock exchanges in each cluster for situation 1

Table 9 Stock exchanges in each cluster for situation 2

Cluster	Components
A	- Croatia, Estonia, Hungary, Latvia, Lithuania, Slovenia
В	Bulgaria, Czechia, Poland, Romania, Slovakia
C	Bosnia1, Bosnia2, Republic of Moldova, Serbia

Situation 2: equal importance given to the underlying components of the four indices

In this situation, the contribution of each index component to the final result is set in accordance with the number of requirements used in the development process described in "Methodology" section. A total of 35 criteria were identified, 20 of which were included in the I_1 index, contributing 57.14% to I_1 in the result. Similarly, I_2 comprises three criteria, which lead to an 8.57% contribution from I_2 to the result. I_3 embodies eight criteria representing 22.86%, whereas I_4 contains four criteria equivalent to 11.43% contribution to the results. Thus, this analysis considers the situation for each individual criterion included in the MFI, and not the inclusion in one index or in another (which can be considered more disputable).

The results for this scenario are presented in Table 9. Estonia, Latvia, Lithuania, Croatia, Hungary, and Slovenia are included in the cluster of post-communist East European capital markets recommended without reserve, whereas Romania, Bulgaria, Poland, Czechia, and Slovakia are recommended with some reserve. Comparing the results with the previous situation, three of the four stock exchanges listed in Cluster C are the same: Bosnia2, the Republic of Moldova, and Serbia.

Situation 3: higher importance to one of the indicators

In this case, one of the indicators contributes 60% of the results, whereas the other three indicators account for the remaining 40%. As a result, four situations emerge.

Situation 3.1: higher importance given to I_1 Investors who make investment decisions based on these results are interested in investing in capital markets for which the quantity of available information is high, while other aspects such as market restrictions, investor protection, and market liquidity are considered, but to a lesser extent. The values for the weights are as follows: $\eta_1 = 0.60$, $\eta_2 = 0.1333$, $\eta_3 = 0.1333$, $\eta_4 = 0.1333$.

Based on the results in Table 10, most of the stock exchanges are listed in the without-reserve cluster (A) or with-reserve cluster (B), except for the Bosnia2 and Republic of Moldova capital markets, which are not advisable for investors interested mainly in the availability of information.

Cluster	Components
A	Czechia, Estonia, Hungary, Latvia, Lithuania, Poland, Romania, Serbia
В	Bosnia1, Bulgaria, Croatia, Slovakia, Slovenia
C	Bosnia2, Republic of Moldova

Table 10 Stock exchanges in each cluster for situation 3.1

 Table 11
 Stock exchanges in each cluster for situation 3.2

Cluster	Components
A	Croatia, Czechia, Estonia, Hungary, Latvia, Lithuania, Poland, Romania
В	Bosnia1, Bosnia2, Bulgaria, Serbia, Slovakia, Slovenia
C	Republic of Moldova

Situation 3.2: higher importance given to I_2 In this case, investors are primarily interested in market restrictions (I_2) and, to a lesser extent, in the other three indicators (I_1 , I_3 , and I_4). The values for the weights are $\eta_1 = 0.1333$, $\eta_2 = 0.60$, $\eta_3 = 0.1333$, and $\eta_4 = 0.1333$.

Even in this case, most of the capital markets are divided between the "without reserve" cluster (A) or "with reserve" cluster (B) (see Table 11). The Republic of Moldova is the only country listed in Cluster C, corresponding to capital markets in which an investor interested in the market's restrictions should not invest.

Situation 3.3: higher importance given to I_3 The results in Table 12 are obtained for investors who have wealth protection as a main indicator in selecting capital markets while placing less importance on the other three indicators. The values for the weights are $\eta_1 = 0.1333$, $\eta_2 = 0.1333$, $\eta_3 = 0.60$, and $\eta_4 = 0.1333$.

Even in this case, most capital markets are divided between Clusters A and B. Cluster 3 comprises three capital markets: Bosnia2, the Republic of Moldova, and Serbia.

Situation 3.4: higher importance given to I_4 If investors are primarily interested in market liquidity, the results in Table 13 should also be considered. The values for the weights are $\eta_1 = 0.1333$, $\eta_2 = 0.1333$, $\eta_3 = 0.1333$, and $\eta_4 = 0.60$.

In this case, Cluster C included a higher number of markets than before. Along with some of the countries listed in some of the previous situations (namely, Bosnia2 and the Republic of Moldova), Estonia, Latvia, and Lithuania have also been included.

Cluster	Components
A	Estonia, Hungary, Latvia, Lithuania, Slovenia
В	Croatia, Czechia, Bosnia I, Bulgaria, Poland, Romania, Slovakia
C	Bosnia2, Republic of Moldova, Serbia

 Table 12
 Stock exchanges in each cluster for situation 3.3

Table 13	Stock exchanges	in each cluster	for situation 3.4
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Cluster	Components
A	Czechia, Hungary, Poland, Romania
В	Bosnia1, Bulgaria, Croatia, Serbia, Slovakia, Slovenia
C	Bosnia2, Estonia, Latvia, Lithuania, Republic of Moldova

Cluster	Components
A	Czechia, Estonia, Hungary, Latvia, Lithuania, Poland, Romania, Serbia
В	Bosnia1, Bulgaria, Croatia, Slovakia, Slovenia
C	Bosnia2, Republic of Moldova

Table 14 Stock exchanges in each cluster for situation 4

Situation 4: higher importance to the indicators based on the underlying components of the four considered indices

In this situation, we consider that the investor is interested in all indices incorporated in the four main indices, I_1 – I_4 . Therefore, the contribution of each index to the final result is given by the number of subcomponents among the total number of subcomponents considered. Thirteen sub-components (sub-indices) were identified, five of which were included in the I_1 index, contributing 38.46% to I_1 . Similarly, I_2 has only one subcomponent, which leads to a 7.69% contribution from I_2 to the result. I_3 comprised three subcomponents representing 23.08%, whereas I_4 had four components equivalent to 30.77% contribution to the result. The values for the weights are $\eta_1 = 0.3846$, $\eta_2 = 0.0769$, $\eta_3 = 0.2308$, and $\eta_4 = 0.3077$.

In this case, investors who make decisions based on the importance of the indicators, as specified above, are not advised to invest in the capital markets of Bosnia2 and the Republic of Moldova (Table 14).

Robustness check

We conducted a robustness analysis to reaffirm the validity of our findings. In general, robustness pertains to the ability of a clustering algorithm to maintain the consistency of its outputs across a spectrum of settings (Lu et al. 2019). The robustness check process serves as a means of assessing the stability and reliability of a clustering algorithm. Multiple methodologies can be applied to test the robustness of algorithms, which are often contingent on the quality of the generated clusters benchmarked against a classification scheme or theoretical benchmarks (Jay et al. 2012; Lu et al. 2019).

We used a two-fold approach in our analysis. First, we evaluated the robustness of the grey clustering method by employing an agglomerative approach. Second, we assessed its performance in comparison with the potential outcomes yielded by alternative clustering approaches. The subsequent section elaborates on the outcomes of both tests.

Robustness check by agglomerative approach

In this context, the grey clustering approach was employed to divide the considered countries into four distinct clusters. Our analysis sought to ascertain the degree to which, following a hierarchical approach, the countries originally assigned to each of the four clusters remained within the same cluster when transitioning from four to three clusters. To provide further clarity, we scrutinized each of the seven scenarios associated with the four aforementioned situations (Situation 1: equal importance given to the four considered indices; Situation 2: equal importance given to the underlying components of the four considered indices; Situation 3: higher importance given to one of

the indicators; and Situation 4: higher importance given to the indicators based on the underlying components of the four considered indices). We subsequently derived four distinct clusters, denoted by M, N, O, and P, in which the countries were categorized. The detailed results of the clustering analysis delineating the four clusters considered are presented in Tables 15, 16, 17, 18, 19, 20 and 21.

After establishing these four clusters (M, N, O, and P), we further assessed the extent to which, when transitioning to three clusters (denoted as A, B, and C in Tables 8, 9, 10, 11, 12, 13 and 14), the countries initially assigned to the same cluster remained clustered together. Scrutinizing the results in Tables 15, 16, 17, 18, 19, 20 and 21 and Tables 8, 9, 10, 11, 12, 13 and 14 (depicted in "Grey clustering" section, grey clustering), in all seven scenarios, the countries within clusters M, N, O, and P consistently retain their positions within the same cluster when shifting from four to three clusters. In each case, the transition from four to three clusters reveals that clusters M and P encompass the same countries as clusters A and C, respectively, whereas clusters N and O coalesce into cluster B. Therefore, from this perspective, the robustness of the grey clustering algorithm is validated.

Table 15 Stock exchanges in the 4 considered clusters for situation 1

Cluster	Components
M	Czechia, Estonia, Hungary, Latvia, Lithuania, Poland, Romania
Ν	Bosnia1
0	Bulgaria, Croatia, Slovakia, Slovenia
Ρ	Bosnia2, Republic of Moldova, Serbia

Table 16 Stock exchanges in the 4 considered clusters for situation 2

Cluster	Components
M	Croatia, Estonia, Hungary, Latvia, Lithuania, Slovenia
Ν	Bulgaria, Slovakia
0	Bosnia1, Bosnia2, Republic of Moldova, Serbia
P	Czechia, Poland, Romania

Table 17 Stock exchanges in the 4 considered clusters for situation 3.1

Cluster	Components
M	Czechia, Estonia, Hungary, Latvia, Lithuania, Poland, Romania, Serbia
Ν	Bosnia1, Bulgaria
0	Slovakia, Slovenia
P	Bosnia2, Republic of Moldova, Croatia

Cluster	Components
M	Croatia, Czechia, Estonia, Hungary, Latvia, Lithuania, Poland, Romania
Ν	Bosnia1, Bosnia2
0	Bulgaria, Serbia, Slovakia, Slovenia
P	Republic of Moldova

Table 18 Stock exchanges in the 4 considered clusters for situation 3.2

Table 19 Stock exchanges in the 4 considered clusters for situation 3.3

Cluster	Components
M	- Estonia, Hungary, Latvia, Lithuania, Slovenia
Ν	Croatia, Bulgaria, Poland, Romania, Slovakia
0	Czechia, Bosnia1
P	Bosnia2, Republic of Moldova, Serbia

Table 20 Stock exchanges in the 4 considered clusters for situation 3.4

Cluster	Components
M	Czechia, Hungary, Poland, Romania
Ν	Bosnia1
0	Bulgaria, Croatia, Serbia, Slovakia, Slovenia
Р	Bosnia2, Estonia, Latvia, Lithuania, Republic of Moldova

Table 21 Stock exchanges in the 4 considered clusters for situation 4

Cluster	Components
M	Czechia, Estonia, Hungary, Latvia, Lithuania, Poland, Romania, Serbia
Ν	Bosnia1, Bulgaria
0	Croatia, Slovakia, Slovenia
P	Bosnia2, Republic of Moldova

Robustness check by comparison with other clustering approaches

The alternative approach employed consisted of a k-means clustering algorithm. It represents the older and most widely-used partitional method of clustering (Sinaga and Yang 2020) and has been used in various situations in scientific literature (see (Steinley 2006) for a detailed presentation of its uses). This methodology divides a dataset into k clusters. If $X = \{X_1, X_2, ..., X_n\}$ is the dataset in a d-dimensional Euclidean space, clustering is performed by assigning each point (X_i) to a cluster that minimizes the distance to the cluster centroid. The distance for each point is determined as the sum of the squared errors (SSE) between the point and cluster centroid, considering each of the d characteristics that define the data point. The methodology consists of the following steps:

Step 1: Choose k as the number of required clusters.

Step 2: Choose the initial centroids of each cluster.

Step 3: Determine the SSE for each point to each cluster.

Step 4: Assign each point to the cluster that offers the minimum SSE.

Step 5: Recalculate the centroid of each cluster as the mean value of the assigned data points.

Step 6: Repeat steps 3–5 until convergence (data points do not migrate from one cluster to another).

This k-means clustering methodology, as opposed to grey clustering, does not permit the assignment of different weights to the d characteristics that define the data. In our study, they were represented by four components of the index (I_1 , I_2 , I_3 , and I_4). Therefore, this methodology was employed to create four scenarios that did not require assigned weights. The four main components of the index were included simultaneously in the analysis (Scenario 1). The influence of each component was alternatively excluded, and the analysis was performed on the remaining three components:

Scenario 2: Analysis performed using only I_2 , I_3 and I_4 . Scenario 3: Analysis performed using only I_1 , I_3 and I_4 . Scenario 4: Analysis performed using only I_1 , I_2 and I_4 . Scenario 5: Analysis performed using only I_1 , I_1 and I_3 .

For analysis, we divided the data into three clusters. The initial centroid for each cluster was chosen based on the values registered by our markets for the MFI to represent clusters similar to those defined in the previous sections. Thus, Cluster A's centroid is the point with the highest index value (Hungary), Cluster B's centroid is that with the median value (Croatia), and Cluster C's centroid is that with the minimum value (the Republic of Moldova). The results are presented in Tables 22, 23, 24, 25 and 26.

Cluster	Components
A	Czechia, Estonia, Hungary, Latvia, Lithuania, Poland, Romania, Serbia
В	Bulgaria, Croatia, Slovakia, Slovenia
C	Bosnia1, Bosnia2, Republic of Moldova

Table 22 Stock exchanges in the 3 considered clusters for scenario 1

Tab	le 23	Stock	exchar	nges in	the 3	considered	clusters	for scena	irio .	2
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Cluster	Components
A	Bulgaria, Czechia, Hungary, Poland, Roma- nia, Serbia, Slovakia
В	Croatia, Estonia, Latvia, Lithuania, Slovenia
C	Bosnia1, Bosnia2, Republic of Moldova

Cluster	Components
A	Czechia, Estonia, Hungary, Latvia, Lithuania, Poland, Romania, Serbia
В	Bulgaria, Croatia, Slovakia, Slovenia
C	Bosnia1, Bosnia2, Republic of Moldova

Table 24 Stock exchanges in the 3 considered clusters for scenario 3

 Table 25
 Stock exchanges in the 3 considered clusters for scenario 4

Cluster	Components
A	Czechia, Estonia, Hungary, Latvia, Lithuania, Poland, Romania, Serbia
В	Bulgaria, Croatia, Slovakia, Slovenia
C	Bosnia1, Bosnia2, Republic of Moldova

Table 26 Stock exchanges in the 3 considered clusters for scenario 5

Cluster	Components
A	Czechia, Estonia, Hungary, Latvia, Lithuania, Poland, Romania, Serbia
В	Bulgaria, Croatia, Slovakia, Slovenia
C	Bosnia1, Bosnia2, Republic of Moldova

These results are similar to those obtained from the grey clustering analysis in the previous sections. Given the different conditions required in the methodology, some variability in the results is expected; however, in most cases, the conclusions are similar. For example, the markets that are generally included in Cluster A through grey clustering (Czechia, Estonia, Hungary, Latvia, Lithuania, Poland, and Romania) are assigned the same rank through this alternative approach. This is also the case for the markets typically included in Cluster B and those in Cluster C. Therefore, this supports the robustness of the results obtained using the previously employed grey clustering algorithm.

Concluding remarks

The aim of this study was twofold: the construction of a market friction index and the clustering of capital markets based on their level of friction using grey systems analysis. First, we constructed an index to evaluate the level of friction on 15 stock exchanges from 14 post-communist East European countries in accordance with organizational efficiency levels. This index has four components: accounting for available information (I_1), restrictions (I_2), investor protection (I_3), and market liquidity (I_4). The stock exchange rankings based on the proposed index are presented in Table 27. These results may provide portfolio managers with a synthetic perspective on the friction that affects the decision-making process.

I ₁	l ₂	I ₃	I ₄	MFI		I ₁	I_2	I ₃	I ₄	MFI
20	9	9	4	42	Croatia	16.4	9	6.41	1.26	33.07
18.64	9	6.23	2.32	36.19	Slovenia	16	7	7.67	1.14	31.81
19	9	5.88	1.74	35.62	Slovakia	16.67	7	4.99	1.42	30.08
18.38	9	7.2	0.23	34.81	Serbia	18.25	7	3.08	1.64	29.97
18.69	9	6.47	0.31	34.47	Bulgaria	14.86	7	5.99	1.13	28.98
17.63	9	5.8	1.97	34.4	Bosnia1	15	6	3.86	0.92	25.78
18.8	9	6.27	0.19	34.26	Bosnia2	13	5	3.86	0.49	22.35
17.86	8	5.73	2.04	33.63	Republic of Moldova	13.75	3	4.11	0.21	21.07
	l ₁ 20 18.64 19 18.38 18.69 17.63 18.8 17.86	I1 I2 20 9 18.64 9 19 9 18.38 9 18.69 9 17.63 9 18.8 9 17.86 8	l2 l3 20 9 9 18.64 9 6.23 19 9 5.88 18.38 9 7.2 18.69 9 6.47 17.63 9 5.8 18.8 9 6.21 17.63 9 5.8 17.86 8 5.73	l1 l2 l3 l4 20 9 9 4 18.64 9 6.23 2.32 19 5.88 1.74 18.38 9 7.2 0.23 18.69 9 6.47 0.31 17.63 9 5.8 1.97 18.8 9 6.27 0.13 17.86 8 5.73 2.04	h h h MFI 20 9 9 4 42 18.64 9 6.23 2.32 36.19 19 5.88 1.74 35.62 18.38 9 7.2 0.23 34.81 18.69 9 6.47 0.31 34.41 17.63 9 5.84 1.97 34.41 18.8 9 5.23 1.97 34.41 17.63 8 5.73 2.04 33.53	h1h2h3h4MFI2099442Croatia18.6496.2336.19Slovenia1995.881.7435.62Slovakia18.3897.20.2334.81Serbia18.6996.470.3134.47Bulgaria17.6395.881.9734.4Bosnia118.896.270.1934.26Bosnia217.8685.732.0433.63Republic of Moldova	h1h2h3h4MFIh12099.4.42Croatian16.418.649.6.232.3236.19Slovenia16.719.9.5.881.7435.62Slovakia16.6718.389.7.20.2334.81Serbia18.2618.699.6.470.3134.47Bulgaria14.8617.639.5.881.9734.4Bosnia115.18.889.6.270.1934.26Bosnia213.17.868.5.732.0433.63Republic of Moldova13.75	h1h2h3h4MFIh1h22099442Croatia16.4918.6496.232.3236.19Slovenia16.471995.831.7435.62Slovakia16.67718.8497.20.2334.81Serbia18.25718.6996.470.3134.44Bugaria14.8014.84717.6396.270.1934.24Bosnia115.415.415.417.8685.732.043.63Republic of Moldow13.753	h1h2h3h4MFIh1h2h32099.4.42Croatia16.49.6.4118.649.6.232.3236.19Slovenia16.47.7.6719.9.5.881.7435.62Slovakia16.677.4.9918.889.7.20.2334.81Serbia14.857.3.0917.639.5.881.9734.4Bosnia115.86.3.8618.889.6.270.1934.26Bosnia213.13.3.4117.868.5.732.0433.63Republic of Moldow13.753.4.11	h_1h_2h_3h_4MFIh_1h_2h_3h_420999420Croatian16.496.411.2618.6496.232.3236.19Slovenia16.477.671.141995.881.7435.62Slovakia16.6774.991.4218.8897.20.2334.81Serbia14.8014.873.081.3117.6395.841.9734.42Bosnia115.415.3.860.9218.8996.270.1934.26Bosnia213.5.3.860.4117.8685.732.0433.63Republic of Moldow13.753.4.110.21

Table 27 Stock exchanges' ranking based on the market frictions index (MFI)

The maximum values for each of the index components are given in italics, for comparison purposes

As a possible future direction of study, the proposed index could be extended to include more capital markets, either emerging or developed, to offer decision-makers information about all potentially attractive markets. Applying this methodology annually would show whether the analyzed stock exchanges tried to continually improve their market conditions: if they tailored their conditions only in specific periods (e.g., to attract new investors in difficult times) or if they were not concerned about the impact of friction.

Second, we use grey clustering analysis to group the markets into three categories: A, recommended without reserve; B, recommended with reserve; and C, not recommended. Grey clustering was chosen for the analysis because it has been proven to work well in applications with limited data. We constructed seven scenarios by assigning various levels of importance to different criteria included in the index. The results presented in Table 28 show that the four capital markets remain in the same cluster regardless of the simulated scenario. From the friction perspective, Hungary is a strongly recommended capital market for portfolio construction. Bulgaria and

 Canital market	\$1	52	53	54	55	56	57	No A	No B	No.C
	5.	52		51		50				
Bosnia1	В	С	В	В	В	В	В	0	6	1
Bosnia2	С	С	С	В	С	С	С	0	1	6
Bulgaria	В	В	В	В	В	В	В	0	7	0
Croatia	В	А	В	А	В	В	В	2	5	0
Czechia	А	В	А	А	В	А	А	5	2	0
Estonia	А	А	А	А	А	С	А	6	0	1
Hungary	А	А	А	А	А	А	А	7	0	0
Latvia	А	А	А	А	А	С	А	6	0	1
Lithuania	А	А	А	А	А	С	А	6	0	1
Republic of Moldova	С	С	С	С	С	С	С	0	0	7
Poland	А	В	А	А	В	А	А	5	2	0
Romania	А	В	А	А	В	А	А	5	2	0
Serbia	С	С	А	В	С	В	А	2	2	3
Slovakia	В	В	В	В	В	В	В	0	7	0
Slovenia	В	А	В	В	А	В	В	2	5	0

Table 28 Review of the results obtained in the seven considered situations

For each country, the values in bold are used to highlight the cluster in which it was most often included, out of the seven considered situations

Slovakia can also be considered for portfolio development; however, precautions should be taken to mitigate the influence of friction. In contrast, the capital market of Republic of Moldova falls under the "not recommended" cluster in all scenarios considered.

The results for the other stock exchanges show some degree of variability. Thus, investors with different perspectives of the significance of certain frictions can adjust their investment strategies. Estonia, Latvia, and Lithuania have strong recommendations to invest, excluding the case in which the liquidity component has the highest importance (e.g., speculative traders who intend to make frequent changes in their portfolios). Czechia, Poland, and Romania can also be seen as having strong investment recommendations, with two exceptions: the situation in which the investors' protection component has the highest influence, or when each considered criterion has the same importance. Croatia and Slovenia can also be included in the portfolio, but the influence of friction must be mitigated. The markets from Bosnia and Herzegovina appear to be strongly influenced by friction, but the Banja Luka Stock Exchange (Bosnia1) seems to be a better option than Sarajevo (Bosnia2). Serbia is the only market in the database that shows high variability in results; it can be included in the three clusters based on the considered scenarios.⁸

Despite the contribution of this study to the existing literature, it has some limitations. First, the whitenization weight function is constructed based on the results we gathered in connection with the considered markets and are not compared with others for which data could have been gathered.

Second, the linear form of the whitenization weight functions was used in this study and not the nonlinear form because we used the data gathered for a particular moment of time. As Xie et al. (2019) note, in the construction of the grey clustering model, the whitenization weight function is mainly designed by researchers based on known information and is thus subjective. Even if several markets are included in the same "recommended without reserve" cluster, the portfolio manager can also consider other selection criteria. Hence, the portfolio manager could consider an optimization process, adding his/her tolerance to different types of friction to the other set of investment objectives and restrictions. The construction of this optimization model represents a future direction for the study.

Third, the structure of the index or the scenarios included in the grey analysis could be modified or enhanced to consider the perspective of certain types of investors (e.g., individual or institutional investors interested only in certain groups of markets) by applying questionnaires to various domestic and international trading individuals and institutions.

Fourth, the future evolution of the components could consider the opinions of financial analysts put forward through different online social networks. This analysis could help highlight the influence of social media on investment decisions.

⁸ This could be a result of the particularities of this capital market. The country has put in place a strong legal framework and a transparent internet site to support the development of the stock exchange, but it has important problems concerning the supply and demand of capital markets instruments (World Bank Group 2019).

Abbreviations

BGR	Bulgaria
BIH	Bosnia–Herzegovina
Bosnia1	Banja Luka Stock Exchange
Bosnia2	Sarajevo Stock Exchange
CZE	Czechia
EMH	Efficient market hypothesis
EST	Estonia
GDP	Gross domestic product
HRV	Croatia
HUN	Hungary
LTU	Lithuania
LVA	Latvia
MDA	Republic of Moldova
MFI	Index for the absence of frictions on the market (Market Frictions Index)
PCEEC	Post-Communist East European Countries
POL	Poland
ROU	Romania
SRB	Serbia
SSE	Sum of the squared errors
SVK	Slovakia
SVN	Slovenia
TI	Transparency Index

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Author contributions

EVT: Design of the study, data collection, curated data, review, empirical analysis, and conclusion. VD: Design of the study, empirical analysis, review, and conclusion. CD: Design of the study, methodology, empirical analysis, review, and conclusion. RIT: Design of the study, curated data, review, and empirical analysis. All authors read and approved the final manuscript.

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Availability of data and materials

The datasets used during the current study are available from the corresponding author on reasonable request.

Declarations

Competing interests

The authors declare that they have no competing interests.

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